

# Using the "Triage Wizard"

< Triage Wizard

## for live system analysis

| Triage Wizard  | d  | _       |           | $\times$ |
|----------------|--|---------|-----------|----------|
| Live           | Acquisition Triage Wizard                          |         |           | Hel      |
| Case Name      | 2018-01-09 17-51-36                                |         | ~         | ]        |
| Investigator   |  |         | ~         | ]        |
| Case Folder    | Default Location     O Custom Location             |         |           |          |
|                | E:\OSForensics\UserData\Cases\2018-01-09 17-51-36\ |         | Browse    | ]        |
| Select Drive t | o scan: C:\ 🗸                                      |         |           |          |
| Scan Option    | 15   |         |           |          |
| Proces         | s List 🗹 System Information                        |         |           |          |
| 🗹 Memory       | y Dump 🔽 Screen Capture                            |         |           |          |
| Total M        | emory: 15.69 GB 🗾 🔽 Detect Bitlocker End           | ryption |           |          |
| 🗹 Recen        | t Activity 🔽 Generate HTML Rep                     | port    |           |          |
| 🗹 Passwo       | ords/Logins 🔽 Generate PDF Repo                    | rt      |           |          |
| 🗹 File List    | ting (Signature)                                   |         |           |          |
| 🗹 Deleted      | d Files  |         |           |          |
|                |  |         |           |          |
|                | Check A  | ll Unc  | heck All  |          |
|                | Close  | S       | tart Scan |          |

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#### Introduction...

Introduced in version 5 of OSForensics, the *Triage Wizard (TW)* provides users with a fully automated, simple solution for *Digital Evidence Triage (DET)*. The *TW* enables all levels of users to perform *DET* with incredible speed and ease of use.

What exactly is Digital Evidence Triage (DET)? - The purpose of DET is to quickly locate, identify and capture, (in a forensically-sound manner), basic system information, user activity, and other files

and artifacts of interest from a digital media source.

Though useful for all levels of users, the *TW* was designed for first responders and other "entry-level" users of OSForensics who may lack traditional forensic training and/or experience in digital evidence collection and processing. This means that non-forensic personnel can now acquire much of the same evidence traditionally recovered from a full forensic examination, in a matter of minutes and with a single click of the mouse.

In addition to recovering files and artifacts of interest, the *TW* will also automatically generate an initial case report in HTML and/or PDF formats. These reports, and all other associated

| 👔 Triage Wizar                             | d   |   | ×      |
|--|---|---|--------|
| Live                                       | Acquisition Triage                        | Wizard  | Help   |
| Case Name                                  | 2018-01-09 17-51-36                       |   | $\sim$ |
| Investigator                               |   |   | $\sim$ |
| Case Folder                                | Default Location                          | Custom Location   |        |
|  | E:\OSForensics\UserData\                  | Cases\2018-01-09 17-51-36\ Brows                              | e      |
| Scan Option<br>Proces<br>Memory<br>Total M | is<br>s List<br>y Dump<br>emory: 15.63 GB | System Information Screen Capture Detect Bitlocker Encryption |        |
| 🗹 Recen                                    | t Activity                                | 🗹 Generate HTML Report  |        |
| 🗹 Passwi                                   | ords/Logins                               | Generate PDF Report   |        |
| ☑ File Lis<br>☑ Deleter                    | ting (Signature)<br>d Files               |   |        |
|  |   | Check All Uncheck All   |        |
|  |   | Close Start Scan  |        |

case files, are automatically saved to the case directory on the OSForensics USB device by default. Users can acquire a list of all running processes, create a Memory Image (a.k.a. "RAM Dump"), collect all web and user activity, passwords, user accounts, deleted files, system information, detect the presence of BitLocker Encryption and more. The *TW* will also capture a screenshot of the target system and create a searchable spreadsheet of all files on the file system, including file paths and date/time stamps.

The *TW* can literally be launched with a single click of the mouse. Collection times will vary, but typically take just a few minutes to complete if the "Memory Dump" option is not selected.



**STEP 1. Launch the Triage Wizard** - Open the OSForensics application and click the "Triage Wizard" icon located on the Start screen. You can also click the "Triage Wizard" module from the Workflow as shown below.



**STEP 2. Review Default Settings** - The Triage Wizard window will appear. Review the settings and make any necessary changes to the default settings prior to initiation the appear.

initiating the scan.

| Investigator Case Folder Default Location E:\ Brows Select Drive to scar: C:\ Scan Options Process List M System Information Memory Dump M Screen Capture | ✓ Browse | Custom Location   | O Default Location                           | Investigator |
|---|----------|---|--|--------------|
| Case Folder O Default Location  E:\ Brows Select Drive to scan: C:\ Scan Options Process List System Information Memory Dump Screen Capture               | Browse   | Custom Location Brow  | O Default Location                           | Case Folder  |
| E:\ Brows Select Drive to scan: C:\ Scan Options Process List System Information Memory Dump Screen Capture   | Browse   | Brow  |  | 0000100001   |
| Select Drive to scan: C:\  Scan Options Process List System Information Memory Dump Screen Capture  |          |   | E:\  |              |
| Total Memory, 15 69 GB  |          | System Information Screen Capture Detect Ritector Economics | ns<br>ss List<br>ry Dump<br>femory: 15.69 GB | Scan Option  |
| Generate HTML Report  |          | Generate HTML Report  | it Activity                                  | Recent       |
| Passwords/Logins Generate PDF Report  |          | Generate PDF Report   | ords/Logins                                  | Passwo       |
| File Listing (Signature)  |          |   | sting (Signature)                            | File List    |
| Deleted Files   |          |   | d Files                                      | 🗹 Deleter    |



**STEP 3. Start Scan** – After confirming that the case folder location, drive, and scanning options are correct, simply click the "**Start Scan**" button to launch the Triage Wizard.

| File Listing (Signature) |           |             |
|--------------------------|-----------|-------------|
| ✓ Deleted Files          |           |             |
|                          |           |             |
|                          |           |             |
|                          | Check All | Uncheck All |

**STEP 4. Review Results**– You will see the status of each scan in real-time under the "Status" column. The process is complete when all scans show "Finished". To review results, simply click on the hyperlinks (in blue font) to review the data in the main OSForensics' interface.

| Task                     | # Results                    | Status      |
|--------------------------|------------------------------|-------------|
| Recent Activity Scan     | 30241 Artifacts              | In Progress |
| Password/Login Scan      | 83 Passwords/keys and logins | Finished    |
| System Information       | 2 commands completed         | Finished    |
| File Listing (Signature) | 425740 files found           | Finished    |
| Deleted File Scan        | 7265 deleted files found     | Finished    |
| Screen Capture           | Screen capture taken         | Finished    |
| Detect BitLocker         | BitLocker detection complete | Finished    |
| Generate HTML Report     | Waiting for 1 tasks complete | In Progress |
| Generate PDF Report      | Waiting for 1 tasks complete | In Progress |



**STEP 5. Choose Additional Actions** – In addition to generating a new report, users have the ability to perform additional actions after the initial TW scan. These additional actions can be seen in the image below.

**STEP 6. New Scan** – Closing the *TW* window will not reset/delete the results. Only closing the OSForensics application or running a secondary scan will do this. This does NOT however, effect any generated reports. If you need to perform an additional scan either on the same drive, or a different one, you will simply choose the "New Scan" button as shown below and repeat steps 2-5.

| Manually search for large images            |       | ^        |
|---|-------|----------|
| Manually search for videos                  |       |          |
| Manually search for E-mail archives         |       |          |
| Review deleted files found                  |       |          |
| Carve deleted files in unallocated clusters |       |          |
| Image hard drive                            |       |          |
| Browse file sustem                          |       | ~        |
| Browse file sustem                          |       |          |
|   | Close | New Scan |

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#### **Configurable Options...**

A case name will automatically be assigned, but can be changed by the user. The default naming convention uses the current date/time of the system clock and is displayed as **{YEAR-MONTH-DAY HOUR-MINUTE-SECOND}**. The user can enter their name in the "Investigator" field and choose a custom location to store the case data, or choose to use the default setting.

| Triage Wizar           | d                            | - 0  | ×    |
|------------------------|------------------------------|--|------|
| 👔 Live                 | Acquisition Tr               | iage Wizard  | Help |
| Case Name              | 2018-01-09 17-40-42          | 2 ~  |      |
| Investigator           |                              | ~  |      |
| Case Folder            | Default Location             | O Custom Location                                  |      |
|                        | C:\Users\JShackelfo          | ord\Documents\PassMark\OSForensics\Cases\20 Browse |      |
| Select Drive I         | to scan:                     | ×  |      |
| Jelect Drive           |                              |  |      |
| - Scan Option          | 18                           |  |      |
|                        | is List                      | System Information                                 |      |
|                        | y Dump                       | 🗹 Screen Capture                                   |      |
| Total M                | emory: 15.69 GB              | Detect Bitlocker Encryption                        |      |
| 🗹 Recen                | t Activity                   | 🗹 Generate HTML Report                             |      |
| 🗹 Passw                | 🗹 Generate PDF Report        |  |      |
|                        |                              |  |      |
| 🗹 File Lis             | ting (Signature)             |  |      |
| ☑ File Lis<br>☑ Delete | ting (Signature)<br>d Files  |  |      |
| ☑ File Lis<br>☑ Delete | iting (Signature)<br>d Files |  |      |
| ☑ File Lis<br>☑ Delete | tting (Signature)<br>d Files | Check All Uncheck All                              |      |

The **C:\** drive is set as the default drive, as it is most likely the Operating System drive and the drive you will find the majority of user activity and other artifacts of interest.



#### **Configurable Options...**

When running OSF from a USB, all options are check-marked by default. The TW will display the total amount of RAM memory\* on the system prior to initiating the scan as show in the image below.

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| Select Drive to scan: C:\ | ~                           |
|---------------------------|-----------------------------|
| Scan Options              |                             |
| Process List              | System Information          |
| Memory Dump               | 🗹 Screen Capture            |
| Total Memory: 15.69 GB    | Detect Bitlocker Encryption |
| Recent Activity           | 🗹 Generate HTML Report      |
| Passwords/Logins          | 🗹 Generate PDF Report       |
| File Listing (Signature)  |                             |
| Deleted Files             |                             |
|                           |                             |
|                           | Check All Uncheck All       |
|                           | Close Start Scan            |

\*Creating a full Memory Dump file can be a time-consuming process depending on several factors. The amount of RAM (e.g., Memory), in addition to the type of USB device and port being used, are the major contributing factors in determining how long this operation will take. If you do decide to collect a Memory Dump, please make sure you have sufficient space on your USB device as the dump file will be the same size as the total memory displayed. For example, a computer with 16GB's of RAM, would generate a 16GB Memory Dump file. It is highly advised to utilize USB 3.0 devices and ports when collecting a Memory Dump for optimal speeds.



#### **Understanding the Scans**

- **Process List** Identifies and documents all running processes on the target computer.
- Memory Dump Creates a binary image file of the entire contents of the RAM which can later be analyzed using OSF or ensics and/or with our free memory analysis tool, Volatility Workbench.

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- Recent Activity Recovers all user activity, such as accessed websites, USB drive history, event logs, registry artifacts, wireless networks, recent downloads, Peer-2-Peer activity and much more.
- **Passwords/Logins** Recovers a wide variety of user account and password information, including online accounts and passwords, email accounts, Windows User account passwords, WiFi networks and passwords, and even Windows software product keys.
- File Listing (Signature) Parses the file system and creates a .csv spreadsheet of every file on the drive, including the file path and date/time stamp metadata. The spreadsheet also includes the total number of files, total size of all files and more.
- **Deleted Files** Performs a basic search for recently deleted files on the target disk. This scan does not perform advanced "file carving" operations which can be time consuming depending on the amount of free space on the drive. File carving can be performed after the completion of the initial scan. To perform file carving, simply select the "Carve Deleted Files from Unallocated Space" scan from the list of additional scans that are available.
- **System Information** Identifies and documents all detailed information about the target computer including hard drive information, RAM and CPU data, OS info, time zone settings and much more.
- Screen Capture Creates a screen capture image of the target computer (excluding the OSForensics app) to document what was open or viewable on the monitor at the time of analysis.
- **Detect BitLocker Encryption** Scans the computer system for any internal or external drives that are encrypted with BitLocker full-disk encryption.
- **Generate HTML Report** Creates an automated HTML report in the case directory.
- **Generate PDF Report** Creates an automated PDF report in the case directory.

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#### **Reviewing Results...**

Once completed, you can click on the various scans to review the results within the main OSForensics interface, or take further action by choosing from several additional options in the "Suggested Actions" window. If review will be conducted at a later date and time by viewing the generating reports, you can simply shutdown OSForensics and safely eject your USB device at this point.

| ase Path C:\Users\JSh            | ackelford\Docu | ments\PassMark\OSForens  | ics\Cases\2018-01 | 1-10 1 |
|----------------------------------|----------------|--------------------------|-------------------|--------|
| ask Progress                     |                |                          |                   |        |
| Task                             | # Resul        | ts                       | Status            |        |
| Recent Activity Scan             | 296290         | Artifacts                | Finished          |        |
| Password/Login Scan              | 83 Pass        | words/keys and logins    | Finished          |        |
| System Information               | 2 comm         | ands completed           | Finished          |        |
| File Listing (Signature)         | 425740         | files found              | Finished          |        |
| Deleted File Scan                | 7265 de        | 7265 deleted files found |                   |        |
| Screen Capture                   | Screen         | Screen capture taken     |                   |        |
| Detect BitLocker                 | BitLocke       | er detection complete    | Finished          |        |
| Generate HTML Report             | Waiting        | for 0 tasks complete     | Finished          |        |
| Generate PDF Report              | Waiting        | for 0 tasks complete     | Finished          |        |
| uggested Actions                 |                | 7                        |                   |        |
| Manually search for large imag   | es             |                          |                   | ^      |
| Manually search for videos       |                |                          |                   |        |
| Manually search for E-mail arch  | nives          |                          |                   |        |
| Review deleted files found       |                |                          |                   |        |
| Carve deleted files in unallocat | ed clusters    |                          |                   |        |
| Image hard drive                 |                |                          |                   |        |
| -                                |                |                          |                   | ~      |

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### **Reviewing Results...**

In the example displayed below, you can see that after the user clicked on the "Recent Activity Scan" in the *TW* window, the results are displayed in the main OSForensics' interface for review. Users can now review all results from the initial scan (e.g., Recent Activity, Passwords and User Accounts, System Information, Deleted Files, etc.) by clicking on the blue hyperlinks in the *TW* window.

#### Recent Activity

Live Acquisition of Current Machine

| O Scan Drive: Drive-C:\               | $\sim$                          |                          |                   |                      |                          |   |               |           |
|---------------------------------------|---------------------------------|--------------------------|-------------------|----------------------|--------------------------|---|---------------|-----------|
| 😰 All ( 296290 )                      | File Details File List Timeline |                          |                   |                      |                          |   |               |           |
| 🗐 Most Recently Used ( 2729 )         | □ Item                          | Device Type              |                   |                      | 0.11                     |   |               | 1         |
| - 🗐 MS Office - Recent Docs ( 280 )   | □ → Logitech Inc. MD. 046       | USB Input Device         | 📱 Triage Wizard   |                      |                          |   | -             | ×         |
|                                       | Digitech Inc. (VID_046          | USB Input Device         | <i>a</i>          |                      |                          |   |               | Help      |
|                                       | 🗌 🥒 Logitech Inc. (VID_046      | Logitech USB Input De    | Live Ac           | cquisition 1         | riage Wizard             |   |               |           |
| Windows Explorer - Recent Items (385) | 📃 🥒 Seiko Epson Corp. (VI       | USB Mass Storage Dev     |                   |                      |                          |   |               |           |
| USB ( 34 )                            | 📃 🥒 Seiko Epson Corp. (VI       | USB Printing Support     | Case Path         | C:\Users\JSha        | ckelford\Documents\PassM | ark\OSForensics                           | \Cases\2018-0 | 1-101     |
| 🥪 WLAN ( 33 )                         | Seiko Epson Corp. (VI           | EPSON XP-440 Series      |                   |                      |                          |   |               |           |
| 🔏 Cookies ( 2911 )                    | □                               | TouchUnip Fingerprint L  | Task Progress     |                      |                          |   |               |           |
| Downloads ( 230 )                     | □ → Acel, Inc (VID_5566) F      | LISB Composite Device    | Test              |                      | # D h.                   |   | Chattan       |           |
| Browser History ( 10946 )             | Seiko Epson Corp. (VI           | USB Composite Device     | Task.             |                      |                          |   | Status        |           |
| Events (157)                          | C Acer, Inc (VID_5986) P        | USB Composite Device     | Recent Activity   | y Scan<br>in Scan    | 296290 Artifacts         | nd logina                                 | Finished      |           |
| Browser Bookmarks ( 95 )              | 📃 🥒 Broadcom Corp. (VID         | ThinkPad Bluetooth 4.0   | Sustem Informa    | ation                | 2 commands complete      | na iogins<br>•d                           | Finished      |           |
| Installed Programs (745)              | Transcend Information           | USB Mass Storage Dev     | File Listing (Sig | (nature)             | 425740 files found       |   | Finished      |           |
| 🗟 Autorup Commands (136.)             | Lenovo (VID_17EF) Th            | Generic USB Hub          | Deleted File So   | can                  | 7265 deleted files four  | nd  | Finished      |           |
| Mounted Volumes (11)                  | □                               | Diele                    | Screen Captur     | e                    | Screen capture taken     | L. C. | Finished      |           |
| Instances volances ( ) )              | SanDisk Corporation M.          | USB Mass Storage Dev     | Detect BitLock    | ker                  | BitLocker detection co   | omplete                                   | Finished      |           |
| Userhosist (100)                      | 🗌 🥒 Toshiba America Inc (V      | USB Mass Storage Dev     | Generate HTM      | IL Report            | Waiting for 0 tasks co   | mplete                                    | Finished      |           |
| Som History (1921)                    | 🔲 🥒 Seiko Epson Corp. (VI       | EPSON Printer Utility 11 | Generate PDF      | Heport               | Waiting for Ultasks co   | mpiete                                    | Finished      |           |
| (202050)                              | 📃 🥒 Seiko Epson Corp. (VI       | WinUsb Device            |                   |                      |                          |   |               |           |
| Windows Seatch (203033)               | EPSON Storage                   | Disk                     | Suggested Activ   | 200                  |                          |   |               |           |
|                                       | Corsair Voyager_3.0             | Disk                     | Suggested Actio   | J115                 |                          |   |               |           |
|                                       |                                 | USB Mass Storage Dev     | Carve deleted     | files in unallocated | d clusters               |   |               | ^         |
| Document files (13197)                | VIA Labs. Inc. MID. 21          | Generic USB Hub          | Image hard driv   | ve                   |                          |   |               |           |
| Compressed files (7334)               | VIA Labs, Inc. [VID_21          | Generic SuperSpeed U     | Browse file sys   | item<br>ile          |                          |   |               |           |
| - 🕼 Web hies ( 25158 )                | 🔲 🥒 TOSHIBA External_US         | Disk                     | Generate new      | HTML report          |                          |   |               |           |
| Executable files (21412)              | 📃 🥒 Seagate Technology L        | USB Attached SCSI (U     | Generate new      | PDF report           |                          |   |               |           |
|                                       | 📃 🥒 JetFlash Transcend_64       | Disk                     |                   |                      |                          |   |               | ×         |
|                                       | □ I CRU (VID_0E90) PID          | USB Input Device         |                   |                      |                          |   |               |           |
| Refetch (315)                         | Kingston FCR-HS219/1            | Disk                     |                   |                      |                          | Close                                     | New Sc        | an        |
| 🔯 Shellbag (4407)                     | Kingston FCB-HS219/1            | Disk                     |                   |                      |                          | CIUSE                                     | New St        | , un      |
| 🊳 Peer-2-Peer ( 28 )                  | Aingston FCR-HS219/1            | Disk                     | FCR-HS219/1       |                      | 103901000970&3           | 9745                                      |               | 12/19/201 |

During review, users can add files of interest to the case through check-marking and right-click options, then generate a new report by clicking the "Generate new HTML/PDF report" option from the list of additional actions.



#### **Reviewing Results...**

On single-monitor systems, you may wish to minimize the *TW* window while reviewing results. To minimize, simply click the Minimize button on the window as shown below. (Clicking outside of the TW window will not minimize it.)



To restore the window, simply locate the minimized window in the lower lefthand corner of the screen and select the Maximize button and displayed below.



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### Useful Links...

To download a 30-DAY TRIAL of OSForensics, please visit us at: https://www.osforensics.com/download.html

You can download the OSForensics USER MANUAL for FREE at: https://www.osforensics.com/downloads/OSF\_help.pdf

For TRAINING & CERTIFICATION, please visit: https://www.osforensics.com/training.html

For FAQs and TUTORIALS, please visit: https://www.osforensics.com/faqs-and-tutorials/faqs.html

You can access VIDEO DEMONSTRATIONS at: https://www.osforensics.com/faqs-andtutorials/video\_demonstrations.html

Register for our FREE USER FORUM at: https://www.passmark.com/forum/index.php

To request a SALES QUOTE, please fill out a short form at: https://www.osforensics.com/quote.html

Or send an email request to: sales@passmark.com

For GENERAL INQUIRIES, please contact us at: info@passmark.com

